

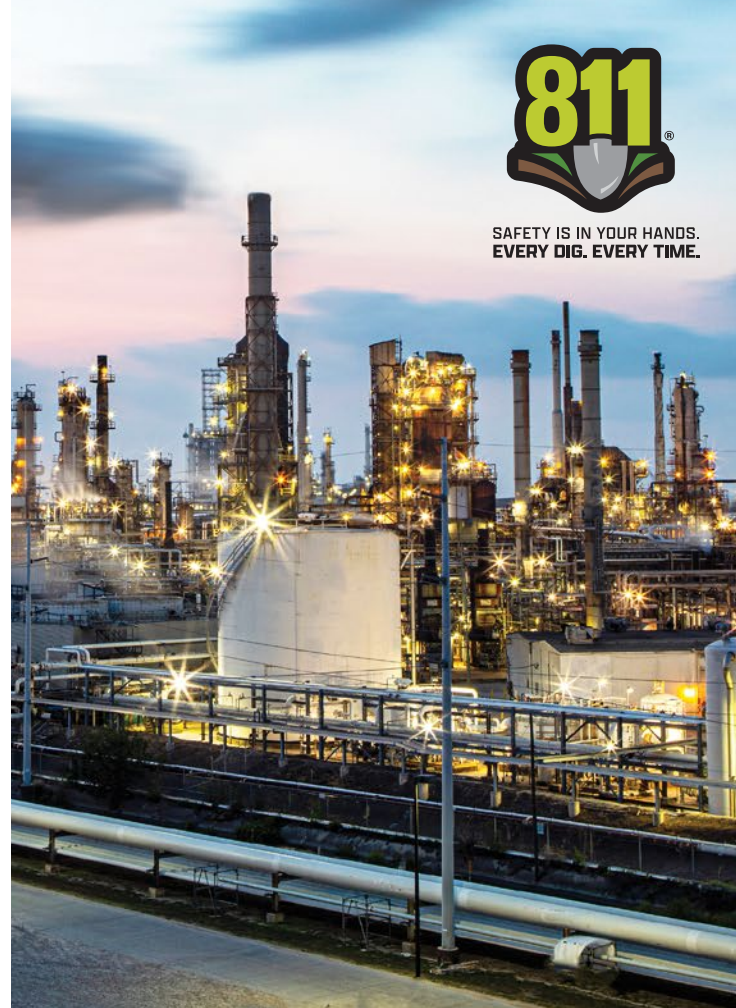


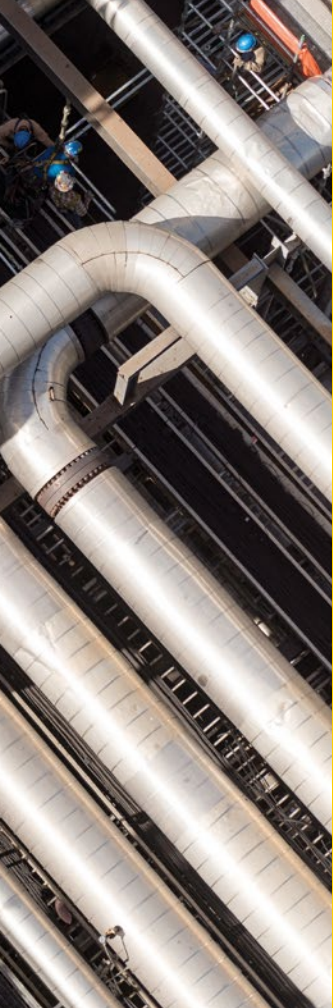
PIPELINE SAFETY

IN YOUR COMMUNITY



SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.





PIPELINE PURPOSE AND RELIABILITY

Pipelines transport two-thirds of America's energy to fuel our lives each day. There are over 2.7 million miles of pipelines underground in the United States. According to the U.S. Department of Transportation, pipelines remain one of the safest ways to transport energy.

PIPELINE LOCATION

Pipelines are located in a designated easement called right-of-way (*see insert for Valero pipeline map*). Encroachments upon the pipeline right-of-way may inhibit Valero's ability to provide pipeline surveillance, perform routine maintenance and inspections, or make repairs. In order to perform these critical activities, Valero personnel must be able to easily and safely access the pipeline right-of-way.

You can help to ensure safety by reporting any encroachments on the pipeline right-of-way to Valero's 24-hour number (*see insert*).

MANAGEMENT COMMITMENT

Valero is committed to conducting business lawfully, ethically and in a socially and environmentally responsible manner. Valero achieves excellence in environmental, health and safety performance through the active participation and support of management, employees, and contractors. Valero fully supports its Public Awareness and Damage Prevention Programs and is committed to providing them with all necessary resources.

PERMANENT PIPELINE MARKERS & SIGNS

The U.S. Department of Transportation (DOT) requires the use of permanent markers to indicate the approximate location of pipelines. Markers like these are located at public road, railroad, and navigable waterway crossings. Markers are posted along the pipeline right-of-way in sufficient numbers within line-of-sight of each other, where practical, so that the pipeline's location is accurately known. However, markers do NOT indicate the exact location or depth of the pipeline.

Permanent markers display:

- "WARNING" sign
- The name of the product transported in the pipeline
- The pipeline operator name
- An emergency telephone number where the operator can be reached at all times

Pipeline Markers



DAMAGE PREVENTION

Because even relatively minor excavation activities (e.g. installing privacy fences, performing landscaping) can cause damage to a pipeline, its protective coating, or to other buried utilities, it is important to always call 811 before engaging in any excavation activity. Reporting damage or suspicious activity is a proactive way to prevent damage to a pipeline system.

If you observe any damage or suspicious activity on or around pipelines or pipeline markers, please call the Valero 24-hour emergency telephone number (*see insert*).



STEPS TO SAFE DIG

STEP 1: CALL OR CLICK BEFORE YOU DIG

- One call is all it takes to have underground utilities located in the area you plan to dig.
- Call 811 from anywhere or contact your state's One-Call center via the web.
- Getting underground utilities marked is a free service.

STEP 2: WAIT FOR THE SITE TO BE MARKED

- Wait 48 hours (or as required by your state law), excluding weekends and holidays, prior to digging.
- You will receive a positive response from each utility operator upon completion.
- Digging into a buried utility can potentially create a life-threatening situation or cause an outage to an essential utility service.



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STEP 3: RESPECT THE MARKS

- The location of underground utilities will be marked with temporary flags, stakes, or paint.
- Maintain these marks throughout the duration of your project.
- If markings become disturbed or are no longer visible, call 811 to request a remarking of the buried lines.

You'll know what's below by the different flags, stakes, or paint:



Electric



Gas, Oil,
or Petroleum



Communication



Potable
Water



Reclaimed
Water, Irrigation



Sewer



Proposed
Excavation



Temporary
Survey

STEP 4: DIG WITH CARE

- Follow all instructions provided by the operator. Hand digging is required at all times when working within two feet, either side, of the outside diameter of any buried utility.
- To report any damage or suspected leak, call 911 immediately from a safe location. Damage can include any gauge, scrape, nick, or dent to a utility and/or associated equipment. Give your name, phone number, a description of the damage/leak and its location.



EMERGENCY PREPAREDNESS

Public safety and environment are the top priority in any emergency response. Valero regularly provides training to our emergency response community. It is our goal for you to be safe and prepared in the event there is a pipeline emergency.

If you would like more information from Valero about our Emergency Response Plan, please contact us at **ValeroER@valero.com**

SIGNS OF PETROLEUM PRODUCT RELEASE

SIGHT

A pool of liquid on the ground near a pipeline, a rainbow sheen on water, a dense white cloud or fog over a pipeline, or discolored vegetation.

SOUND

An unusual noise coming from the pipeline like a hissing or roaring sound.

SMELL

An unusual chemical odor such as gas or oil.

WHAT TO DO IF A LEAK OCCURS

- Leave the area immediately on foot.
- Do not touch, breathe vapors, or make contact with leaking liquids.

Do not start your car or truck, light a match, use a telephone, switch on/off light switches, or do anything that may cause a spark in the vicinity of the suspected leak.
- Do not drive into the leak or fumes.
- From a safe location, **call 911** and the Valero 24-hour number (see insert).
- Give your name, phone number, a description of the leak and its location.
- Warn others to stay away from the area.



HOW TO GET MORE INFORMATION

The National Pipeline Mapping System (NPMS) Public Map Viewer is designed to assist the general public with displaying and querying data related to pipelines, liquefied natural gas plants, and breakout tanks.

You can access NPMS and view pipelines operating in your area by visiting www.npms.phmsa.dot.gov

CALL 811 REQUIREMENTS

To learn more about your state's Call 811 requirements, visit <https://call811.com>

ABOUT VALERO

For more information about Valero's pipeline safety efforts and Integrity Management Program, please contact us at ValeroIMP@valero.com

To learn more about Valero pipelines in your area, simply scan the QR Code below:



Para una copia en español por favor visite www.valero.com

